PRIVACY POLICY

1. INTRODUCTION

SKYPRIMA NIGERIA LTD ("SKYPRIMA", "we", "our" or "us") respects the privacy of visitors, clients, customers, business partners, brokers, property owners, vessel owners, charterers, buyers, sellers and other individuals who interact with our company and website.

This Privacy Policy explains how we collect, use, store, process, disclose and protect personal information obtained through our website, communication channels, business transactions and provision of services.

Our commitment is to handle personal information responsibly, transparently and securely in accordance with applicable Nigerian data protection laws, including the Nigeria Data Protection Act (NDPA) 2023, and other relevant regulations.

By accessing our website or voluntarily submitting personal information to us, you acknowledge that you have read and understood this Privacy Policy.

2. SCOPE OF OUR PRIVACY POLICY

This Privacy Policy applies to all three business divisions operated by SKYPRIMA NIGERIA LTD:

A. Vessel Brokerage – Chartering and Sale & Purchase

We may collect and process information relating to:

- Vessel owners, shipowners and their representatives.

- Shipbrokers, charterers and disponent owners.

- Buyers and sellers of vessels.

- Vessel particulars, specifications and operational information.

- Chartering enquiries, offers, negotiations and commercial proposals.

- Business contact details and correspondence.

- Documents and information required for vessel verification and commercial due diligence.

B. Real Estate Consulting

We may collect and process information relating to:

- Individuals interested in buying, selling, leasing or renting properties.

- Property owners, landlords, developers and authorised agents.

- Property enquiries and inspection requests.

- Contact details and communication records.

- Property locations, descriptions, photographs and documentation.

- Information voluntarily submitted for property listings and marketing.

C. Haulage Services

We may collect and process information relating to:

- Individuals and organisations requesting haulage services.

- Customers hiring dump trucks, trailers and articulated vehicles.

- Vehicle owners, fleet operators and transport contractors.

- Delivery locations, collection points and transportation requirements.

- Booking details, quotations and service agreements.

- Driver, operator and authorised representative contact information where necessary.

3. PERSONAL INFORMATION WE COLLECT

Depending on the nature of your interaction with us, we may collect the following categories of information:

A. Personal Identification Information

- Full name.

- Business or company name.

- Job title or designation.

- Contact address.

- Email address.

- Telephone and WhatsApp number.

B. Business and Transaction Information

- Company details and business correspondence.

- Enquiry and quotation records.

- Commercial proposals and agreements.

- Transaction and service-related information.

- Relevant supporting documents voluntarily provided to us.

C. Website and Technical Information

- IP address.

- Browser type and device information.

- Website usage and browsing activities.

- Pages visited and interaction records.

- Cookies and similar tracking technologies, where applicable.

D. Service-Specific Information

We may also collect information necessary to facilitate vessel brokerage, property consulting and haulage arrangements, depending on the service requested.

We do not intentionally collect unnecessary personal information.

4. HOW WE COLLECT YOUR INFORMATION

We may obtain personal information through:

- Website contact and enquiry forms.

- WhatsApp communication.

- Telephone calls and email correspondence.

- Property listing and submission forms.

- Vessel chartering and sale-and-purchase enquiries.

- Haulage booking and quotation requests.

- Business meetings and direct communications.

- Authorised business partners, representatives and service providers.

- Cookies and website analytics tools, where implemented.

Information submitted through third-party communication platforms may also be subject to the privacy policies of those platforms.

5. PURPOSE OF COLLECTING YOUR INFORMATION

SKYPRIMA NIGERIA LTD collects and processes personal information for legitimate business purposes, including:

1. Responding to enquiries and customer requests.

2. Providing vessel brokerage and maritime consultancy services.

3. Facilitating vessel chartering and sale-and-purchase transactions.

4. Advertising and facilitating property sales, purchases, rentals and leases.

5. Processing haulage hiring requests and transportation arrangements.

6. Preparing quotations, proposals and commercial agreements.

7. Communicating with customers, business partners and prospective clients.

8. Conducting appropriate business verification and due diligence.

9. Improving our website, services and customer experience.

10. Preventing fraudulent activities and protecting our business interests.

11. Complying with applicable legal and regulatory obligations.

12. Sending relevant business updates and marketing communications where legally permitted.

6. DISCLOSURE AND SHARING OF INFORMATION

We do not sell, rent or trade your personal information to third parties for their independent marketing purposes.

However, where necessary for legitimate business operations, we may share relevant information with:

A. Maritime Business Partners

- Vessel owners and their authorised representatives.

- Shipbrokers and chartering companies.

- Buyers, sellers and prospective purchasers.

- Shipping agents and maritime service providers.

- Other relevant parties involved in a proposed transaction.

B. Real Estate Business Partners

- Property owners and authorised agents.

- Real estate developers.

- Prospective buyers, tenants and landlords.

- Property inspection and valuation professionals.

- Other parties involved in facilitating a property transaction.

C. Haulage Business Partners

- Vehicle owners and fleet operators.

- Transport contractors.

- Drivers and authorised logistics personnel.

- Customers and other parties involved in fulfilling a transportation request.

D. Professional and Regulatory Parties

We may also disclose relevant information to legal advisers, auditors, technology providers, regulators, law enforcement authorities or other competent bodies where required by law or necessary to protect our legal rights.

Where personal information is shared, we will take reasonable steps to ensure that it is handled appropriately and protected in accordance with applicable data protection requirements.

7. DATA PROTECTION AND SECURITY

We take reasonable technical and organisational measures to protect personal information against:

- Unauthorised access.

- Loss or theft.

- Accidental destruction.

- Unlawful disclosure.

- Alteration or misuse.

- Unauthorised processing.

These measures may include access restrictions, password protection, secure hosting arrangements, administrative controls and appropriate data-handling procedures.

Although we make reasonable efforts to safeguard your information, no internet transmission or electronic storage system can be guaranteed to be completely secure.

8. DATA RETENTION

We retain personal information only for as long as reasonably necessary to fulfil the purposes for which it was collected, including:

- Responding to enquiries.

- Completing business transactions.

- Maintaining business and financial records.

- Resolving disputes.

- Meeting legal and regulatory obligations.

- Protecting legitimate business interests.

When personal information is no longer required, we will take reasonable steps to securely delete, destroy or anonymise it, subject to applicable legal retention requirements.

9. COOKIES AND WEBSITE TRACKING

Our website may use cookies and similar technologies to improve functionality, understand visitor behaviour and enhance the browsing experience.

Cookies may be used to:

- Remember website preferences.

- Improve website performance.

- Analyse website traffic.

- Understand visitor interactions.

- Support website security.

Where required by applicable law, we will obtain appropriate consent before placing non-essential cookies on your device.

You may manage or disable cookies through your browser settings. However, disabling certain cookies may affect website functionality.

10. THIRD-PARTY WEBSITES AND SERVICES

Our website may contain links to external websites, social media platforms, communication applications and other third-party services, including WhatsApp.

These external platforms operate independently and have their own privacy policies, security procedures and data-handling practices.

SKYPRIMA NIGERIA LTD is not responsible for the privacy practices of third-party websites or services.

We encourage users to review the relevant privacy policies before submitting personal information through external platforms.

11. INTERNATIONAL TRANSFER OF PERSONAL INFORMATION

Given the international nature of maritime brokerage, vessel chartering, property investment and commercial logistics, certain business transactions may require the transfer or disclosure of relevant personal information to individuals or organisations located outside Nigeria.

Where such transfers are necessary, SKYPRIMA NIGERIA LTD will take appropriate steps to ensure that applicable Nigerian data protection requirements concerning international transfers are satisfied.

12. YOUR DATA PROTECTION RIGHTS

Subject to applicable law, you may have the right to:

1. Request access to personal information we hold about you.

2. Request correction of inaccurate or incomplete information.

3. Request deletion of personal information where legally permissible.

4. Withdraw consent where processing is based on consent.

5. Object to certain forms of personal information processing.

6. Request restriction of processing in applicable circumstances.

7. Request a copy of your personal information in a portable format where applicable.

8. Lodge a complaint with the relevant data protection authority.

To exercise any of these rights, please contact us using the details provided in this Privacy Policy.

We may request reasonable verification of your identity before processing certain requests.

13. MARKETING AND BUSINESS COMMUNICATIONS

SKYPRIMA NIGERIA LTD may send relevant business communications, including:

- Vessel availability and brokerage opportunities.

- Chartering and sale-and-purchase updates.

- Property listings and investment opportunities.

- Haulage service information.

- Company announcements and service updates.

Where consent is required, we will obtain it before sending direct marketing communications.

You may opt out of marketing communications at any time by contacting us or using an available unsubscribe option.

Opting out of marketing communications will not affect essential communications relating to an existing business transaction or service.

14. CHILDREN'S PRIVACY

Our website and services are primarily intended for adults and business customers.

We do not knowingly collect personal information from children under the age of 18 for marketing or commercial purposes without the appropriate legal basis and, where required, parental or guardian involvement.

If we become aware that personal information has been collected from a child unlawfully, we will take appropriate steps to address the matter.

15. CHANGES TO THIS PRIVACY POLICY

SKYPRIMA NIGERIA LTD reserves the right to update or modify this Privacy Policy when necessary to reflect changes in our business operations, website functionality, applicable laws or data protection practices.

Any changes will be published on this page, together with the updated effective or revision date.

We encourage visitors to review this Privacy Policy periodically.

16. CONTACT US

For questions, complaints, requests or concerns relating to this Privacy Policy or the processing of your personal information, please contact:

SKYPRIMA NIGERIA LTD

Email: info@skyprima.com

Attention: Privacy and Data Protection Enquiries.

We will review and respond to legitimate privacy-related requests in accordance with applicable data protection laws.

SKYPRIMA NIGERIA LTD

Your Trusted Partner in Maritime Brokerage, Real Estate Consulting and Haulage Services.